

# Student SmartRider

## Who is eligible for Student SmartRider?

If you're a primary or secondary school student you can use the Student SmartRider. You'll get the student fare for any journey Monday – Friday during the school year and concession fares on the weekend and during the Christmas school holidays.

## Fare Costs

60c using SmartRider card or \$1.20 to \$1.80 cash depending on the zones.

On receiving the SmartRider card **for the first run please top up with cash (minimum \$10.00) with the bus driver** as it takes 3 to 5 working days for electronic payments to credit the SmartRider cards.

## Primary School Students

### How much is the Student SmartRider?

- Your initial card is free using the application form or \$5.00 with online ordering.
- A replacement card costs \$5.00.
- The initial minimum value is \$10.00 for all Student SmartRider cards.

## Primary students - initial card

There are two ways to get a Student SmartRider.

- You can use a manual application form or place an online order. **The initial card is free if you use the manual application form.** Ordering with application form Complete an Application for Student SmartRider form, have it authorised by your school administration, and mail it to the address shown on the form.
- **Ordering online** - If your primary school is registered you can order online. **There is a \$5.00 fee for ordering online.** To see if your school is registered check the Monitor WA website.

## HOW TO REPLACE A LOST OR STOLEN SMARTRIDER CARD

### Replacement of lost or stolen card

You can organise a replacement card if you lose or damage your Student SmartRider card or if someone steals it. Firstly let us know it's gone so we can put a hold on your remaining balance. See Lost or stolen cards for more info. The balance on your card will automatically transfer to your new card.

Please note that while you are waiting for a replacement Student SmartRider you will need to purchase cash tickets. The cash ticket will be charged at the concession rate and will depend on how many zones you travel through.

### Ordering a replacement card during school term time

During school terms, use one of the following methods to obtain your replacement card. If your school is a primary school or secondary school not registered for online ordering, complete the Application for Student SmartRider form, have it authorised by your school and send it to the address shown on the form with a \$5.00 cheque or money order payable to "Monitor WA".

If your school is registered for online ordering, you may order the replacement card from the Monitor WA website

### Ordering a replacement card during school holidays

If you need a replacement Student SmartRider during school holidays, use one of the following methods. Complete the Application for Student SmartRider form, form and send it without school authorisation to the address on the form with a \$5.00 cheque or money order payable to "Monitor WA". If your school is registered for online ordering, you may order the replacement card from the Monitor WA website