

Tagging On and Off

At the start and end of each journey, place your SmartRider on the Tag On/Off card readers located on buses, ferries and at train stations. When you use your SmartRider, one of three lights will appear on the SmartRider machine:

- Green means GO
- Orange means WARNING
 - · Running low on value; or,
 - Default fare, you forgot to tag off on your last journey.
- Red means STOP
 - Balance too low, add value before travelling.

Adding Value

- Setting up an Autoload direct debit is the easiest and cheapest way to add value to your SmartRider (Autoload activation can take up to 48 hours)
- On board buses and ferries (cash notes only, no change given)
- At any Transperth InfoCentre or SmartRider Retail Sales Outlet (RSO)
- Add-Value Machines (AVMs) at stations
- Set up BPAY over the phone or online (It may take up to five working days to transfer funds using BPAY and you must tag on within two weeks of making a BPAY payment)

Looking after your SmartRider

Keep your SmartRider safe and secure at all times by avoiding heat, water and puncturing the card.

Lost SmartRiders

If you happen to lose your card, don't worry. All Student SmartRiders are automatically registered so if your card is lost or stolen, we can transfer the remaining balance to your new card. Just let us know as soon as you notice it's gone.

App

Download the new Transperth app to:

- Track your bus, train and ferry services in real time
- Plan your journey and save your favourites

Need more information?

To find out more about SmartRider cards and preparing for public transport, visit transperth.wa.gov.au, getonboard.transperth.wa.gov.au or call 13 62 13.